



Feedback Intelligence

Building facilitation and feedback skills for staff development

Accurate feedback is critical for the developing organisation. Knowledge is built and retained, skills improved and productive behaviours refined. Feedback intelligence incorporates technical ability and knowledge with skills of communication that inform the quality of feedback.

When the quality of feedback is high it is well received and effective. Constructive and effective feedback is achieved through the development of four pillars of emotional intelligence, namely, Self Awareness, Self Management, Social Awareness and Relationship Management. It is also applied in the context of resonating communication and situational leadership.

Organisations with developed feedback intelligence increase their capacity for knowledge retention, team cohesion and professional advancement.*

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*Sample only

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If you are curious about the next steps towards building your **transformational future**, let's start the conversation:

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